Hotletter 2021
Technical Support FAQ

Category: Information

Programs: Allplan 2021
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Information:

This document provides additional information on installing Allplan 2021.

Data backup/archiving:

We strongly recommend that you perform a complete data backup and archive this data before you upgrade to Allplan 2021!

Installation Instructions:

Detailed installation instructions can be found in the following places:

- If you have downloaded and unpacked Allplan 2021, you will find the file install.chm in the folder C:\Users\Public\Documents\Allplan 2021\HelpFiles\English

Please read these before installing Allplan 2021.

System requirements Allplan 2021

 https://connect.allplan.com/de/faqid/20200930085615.html

Licenses when upgrading to Allplan 2021

 https://connect.allplan.com/en/faqid/20200821110044.html

Extract from the installation instructions (see above)

If you want to switch from Allplan 2018/2019/2020 to Allplan 2021, you have three basic installation options.

1. New installation

Allplan 2021 is installed in a new folder. Any existing installations of Allplan (2020 or older) are not affected. No data and settings are transferred to the new installation.

The following options are available for transferring data later:

Uninstall Allplan 2021 and then upgrade Allplan 2018/2019/2020.
Integrating the data by hand (administrator knowledge required).

2. New installation with data copy from version

Allplan 2021 is installed in a new folder. Any existing installations of Allplan (2020 or older) are not affected.
The office standard (\std), projects (\prj) and user data (\usr) can be automatically copied from an existing version 2018/2019/2020 to the new installation folder.
In this way, you can create a duplicate dataset if necessary: all projects, standards and resources can be used in both Allplan 2021 and 2018/2019/2020. This allows you to test the transition to the new version in real life, while the existing Allplan installation remains fully functional.
Note, however, that this method of working should avoid parallel processing of data in both installations, as the subsequent merging is time-consuming.

2a. Continuation of new installation with data copy from version

This option is available if a new installation with data copy has already been performed on another computer accessing the same data server and therefore the data has already been transferred.

3. Upgrade with data transfer from version 2018/2019/2020

Allplan 2021 is installed in an existing folder. The existing installation of Allplan 2018/2019/2020 is converted to Allplan 2021 and all important settings are transferred (see also Limitations for Data Transfer). Allplan 2018/2019/2020 is then no longer available.
Any existing installations older than Allplan 2018 are not affected.

Network Installations:

For network installations (shared 'central file storage folder'), only one main release version can be used - all workstations must be brought to Allplan 2021. Before starting the installation, make sure that all workstations have upgrade authorization. A mixed installation of different main versions is not technically approved. Complications that may arise are not covered by the maintenance contracts.

During the upgrade, no workstation may be running any version 2020, 2019 or 2018.

In case of an installation with Workgroupmanager all workstations must be checked in during the upgrade.

Data Conversion:

Data from older Allplan versions must be converted to version 2021. This happens automatically for projects opened in Allplan 2021. For instructions on how to convert all projects at once, click here:

  https://connect.allplan.com/de/faqid/20090408124904.html

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