

Installing license for dongle

Technical Support FAQ

Category: Technical Services->Licensing->Hardlock

Programs: Allplan 2015
Allplan 2014
Allplan 2013
Allplan 2012
Allplan 2011
Allplan 2009

Document ID: 0001CA5A

Internet: <https://connect.allplan.com/en/faqid/0001ca5a.html>

Question:

I have received a license for my dongle. How can I install this license?

Solution:

1. License on hard disk (or network drive)

Copy the license files to any folder, for example, C:\License, and select this folder when you install the license.

a. During setup

While installing Allplan, select the 'License file from any folder' option and choose the folder with the license files.

b. Installing a license later

To install the license, select

Services application -> Utilities -> License -> Install HARDLOCK License

A dialog box appears. Select the folder with the license files.

2. License by email

If you have received the license by email, save the attachment to any folder, for example, C:\License, and proceed as described in step 1.

If the licenses are compressed (*.zip), extract them first using an appropriate program, such as Winzip (www.winzip.de).

3. License on storage medium (CD or USB stick)

You can also copy the license files to a storage medium (USB stick, for example) or write them to a CD and then proceed as described in step 1b.

Notes:

- If you have received a license for a license server, read the instructions in the documents for the license server. If any questions arise, contact technical support.
- Keep the license in a safe place as you may need it for future installations or if there are problems.
- Make sure you install the license that is appropriate to the dongle you use, as each license matches only a single dongle. time.
- Setup needs to access the license file(s) during the entire installation process. It is therefore not possible to read the license file(s) from a CD and then remove this CD during installation. You are advised to copy the license file(s) to a folder on the hard disk.

Allplan GmbH and affiliated sales organizations not assume any responsibility or liability for the reliability and usefulness of the articles offered and any information provided. You assume sole responsibility for use of the articles offered and the information provided. Terms and conditions of license of Allplan GmbH and / or the general terms and conditions of the sales organizations rendering the service apply.

© 2017 Allplan GmbH. All rights reserved.