

## Updating licenses offline

Technical Support FAQ

Category: Technical Services->Licensing->Wibu

Programs: Allplan 2020  
Allplan 2019  
Allplan 2018  
Allplan 2017  
Allplan 2016

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### Question:

I activated my license offline. Now I would like to update this license or get the license for the new version. What can I do?

### Answer:

To update the license, you can use CodeMeter Control Center.

#### Start **CodeMeter Control Center**.

To do this, use the Windows start menu and select CodeMeter -> CodeMeter Control Center. An alternative, go to the Windows search box and type *CodeMeter*.

You can find the container numbers in the 'License' area. Make sure your license container is included in this list.

If you have a stand-alone license, the name of this container is Allplan GmbH and its number is 128-XXXXXXX.

Select this container and click 'License Update' on the right. The assistant starts. Select Create license request. Create a \*.WibuCmRaC file for your container.

Take this file to a computer that is online.

Go to the following website:

<http://lc.codemeter.com/59885/depot/index.php>

Enter your **Product Key** in the "Ticket" line and click **Next**. You can now see your license. Click **Activate license**.

You can see the new license update, which is selected. Click **Offline License Transfer** at bottom right.

Upload the \*.WibuCmRaC file to get the license update as a file. Import this file to your computer.

To do this, open CodeMeter Control Center and click File -> Import license. You can now see the updated license in the license settings.

**Note:**

You cannot use Allplan Connect to update licenses. However, you can activate licenses offline for the first time or return licenses using Allplan Connect.

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