

First steps - activating the license using the Product Key

Technical Support FAQ

Category: Technical Services->Licensing->Wibu

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Allplan 2017
Allplan 2016

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Question:

I would like to install Allplan, which requires a Product Key. How can I install Allplan or activate the Product Key later?

Answer:

Allplan is using since version 2016 a new protection system. Licensing is based on CodeMeter by Wibu Systems AG since then. You can no longer use Softlock or hardlock with Allplan 2016 and higher.

Allplan requires a Product Key. Using this key, you can activate your license online. The Product Key is a unique, 26-digit character string. You can use it to activate a license for Allplan.

You can find your Product Key in Allplan Connect. Go to <http://connect.allplan.com/license>

Note: The license is downwards compatible til version Allplan 2016 even if a higher version is displayed.

You can activate a license while you are installing Allplan or after you have installed Allplan. By activating a license, you connect the license with the computer. As a result, you can start Allplan on this computer.

The easiest and quickest way to activate a license is to do this online. In other words, the computer has Internet access.

To activate the license during installation:

Start Setup and follow the instructions displayed.

- In the 'Installation Option' dialog box, select the **Licenser activation** option and click **Next**.
- Enter your Product Key.
- Click **Activate license**.

To activate the license after installation:

- Open the 'License settings' dialog box: **Services application -> Utilities -> License settings.**
- Click **License activation** on the left.
- Enter your Product Key.
- Click **Activate license.**

Notes:

You can find your Product Key in Allplan Connect. Go to <http://connect.allplan.com/license>
Click **Profile -> License administration.**
Only administrators can use this function.

Step-by-step guide as a film:

You can watch a film about the new licensing system. To do this, go to: <https://connect.allplan.com/de/support/loesungen.html>

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