ALLPLAN

A NEMETSCHEK COMPANY

First steps - activating the license using the Product Key
Technical Support FAQ

Category: Technical Services->Licensing->Wibu

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Question:

I would like to install Allplan, which requires a Product Key. How can I install Allplan or activate the Product Key later?

Answer:

Allplan 2016 comes with a new protection system. Licensing is now based on CodeMeter by Wibu Systems AG. You can no longer use Softlock or hardlock with Allplan 2016.

For running Allplan 2016, you require a Product Key. Using this key, you can activate your license online. The Product Key is a unique, 26-digit character string. You can use it to activate a license for Allplan.
You can find your Product Key in Allplan Connect. Go to http://connect.allplan.com/license

You can activate a license while you are installing Allplan or after you have installed Allplan. By activating a license, you connect the license with the computer. As a result, you can start Allplan on this computer.

The easiest and quickest way to activate a license is to do this online. In other words, the computer has Internet access.

To activate the license during installation:

Start Setup and follow the instructions displayed.

• In the 'Installation Option' dialog box, select the **Licenser activation**option and click **Next**.
• Enter your Product Key.
• Click **Activate license**.

To activate the license after installation:

- Open the 'License settings' dialog box: **Services application -> Utilities -> License settings**.
- Click **License activation**on the left.
- Enter your Product Key.
- Click **Activate license**.

Notes:

You can find your Product Key in Allplan Connect. Go to http://connect.allplan.com/license
Click *Profile -> License administration*.
Only administrators can use this function.

Step-by-step guide as a film:
You can watch a film about the new licensing system in Allplan 2016. To do this, go
to: https://connect.allplan.com/de/support/loesungen.html