

## Important information on the installation of Allplan 2015

### Installation options during setup

**First-time installation and copy data** (standard): The data of the previous version is transferred (selection of projects possible), i.e. copied and converted to the new version. The existing version is not changed.

**Upgrade and transfer data:** The data is also transferred, but the previous version of Allplan is no longer available after the upgrade installation.

**First-time installation:** Allplan 2015 is installed in parallel with the existing version, but without your data being transferred and converted.

For more information, see the online help by pressing the F1 key during setup.

### Upgrade of Allplan 2015 with NemSLock – standalone workstation

First submit a registration request for a new license. To do this, open license management (Allmenu -> Utilities-> License -> License Manager). Select the license entry for your workstation and click **License request**. Then import the new license and make sure that only the new Allplan 2015 license is selected in License Manager.

You can then perform the upgrade installation. When selecting the license file in the dialog box, choose **Existing license file**. Follow the installation instructions through to the end of the installation.

### Upgrade of Allplan 2015 with Hardlock – standalone workstation

You receive your license for **Allplan 2015** in the Allplan Connect service portal. (For more information, see below.) Save your current Allplan 2015 license on your computer and import it by choosing **Allmenu -> Utilities -> License -> Install HARDLOCK license**. You can then perform the upgrade installation. When selecting the license file in the dialog box, choose **Existing license file**. Follow the installation instructions through to the end of the installation.

### Upgrade Allplan 2015 with NemSLock server

First request server licenses for Allplan 2015 via the server console. In the **Modules** area, select the workstation package for which you want to request a license for version 2015. Click the button **Registration request (register.txt)**. After you have completed the registration request, send it to [register@nemetschek.de](mailto:register@nemetschek.de). Repeat this process for every workstation package.

You also receive your updated license(s) via e-mail. Save the license file(s) in any folder on the computer on which the server console is installed. Stop the server service on the server console by clicking the button **Stop server**. Now import the received licenses (one per workstation package) one after the other on the console (**Stop server** – Modules – button **Install license file – Select license**). On the server console, start the server service again (**Start server**). Close the server console. On the client computer, start NemSLock License Manager. In the display of server licenses, select only the imported server license for Allplan 2015. You can then perform the upgrade installation on the client computer. Start the setup and follow the instructions for an upgrade installation. When selecting the license file in the dialog box, choose **Existing license file**. Follow the installation instructions through to the end of the installation.

### Upgrade of Allplan 2015 with Hardlock – license server

The Hardlock license server will no longer be supported as of Allplan 2015. You are advised to switch to the NemSLock server (free of charge). For more information, see: <https://connect.allplan.com/de/faqid/20140314090207.html>

Please note that operation of the Hardlock license server on newer servers and connection with Windows 8 and 8.1 clients can no longer be guaranteed.

If your Hardlock license server still works and you do not want to switch over your office yet, your existing licenses are also valid for Allplan 2015 and you do not need to do anything yet.

Insert the DVD in the drive and follow the instructions for an upgrade installation. When selecting the license file in the dialog box, choose **Existing license file**. If you receive a message stating that the selected license file does not support the Allplan version, select your current license file by choosing **License file from any folder**. If you do not have your current license, you can receive this by sending an e-mail request to: [customercare@nemetschek.com](mailto:customercare@nemetschek.com).

**Allplan 2013 Alfa license**

You receive your license via e-mail from [customercare@nemetschek.com](mailto:customercare@nemetschek.com).

For license creation, please send us the IP address or **host ID of the Alfa database server** (Oracle).

**License downloads via Allplan Connect**

You receive your license for **Allplan 2014 BCM** and the activation code for **Allplan 2015 IBD** in the Allplan Connect service portal.

**As an additional service**, we provide the licenses for the Hardlock standalone workstation and the provisional licenses for NemSLock. To do this, click **Profile > License**.

**You can only use this function as an administrator.**