Installing Allplan with Softlock for the First Time

- Program: **Allplan 2015-1**

Installing Allplan with Softlock for the first time

The following guide shows you how to install Allplan with Softlock for the first time. You can easily see that you use a Softlock license: the license files you received by email have the extension NSLOCK for single workstations or NLSRV for license servers.

Note: If you want to run Allplan with NemSLock server (license server), read 'Installing and running NemSLock server'.   To open this document, follow the 'Installing Allplan with License Server' link you can find in the download area of Allplan 2015.

Requirements

⊃ Allplan program data (as a download or data medium)

⊃ Temporary license file you received by email

Installation

- Save the temporary license file(s) you received by email to any folder.

- Insert the data medium or double-click `allplan2015-1-0-cad.exe`.

  Installation starts automatically.

- Follow the instructions displayed on screen.

- When you see the **Select License Information** prompt, click the **License file from any folder** option. Select the license file you received by email.

- Finish installing.

You can work with the temporary license for 30 days. During this time you must register the seat to get the final license.

In order to find out how to register the seat, see the following section "Registering Allplan with Softlock (NemSLock)".

For more information on installing, please consult the help. Press F1 to open it during installation.

Registering Allplan with Softlock (NemSLock)

New Nemetschek seats are protected by the NemSLock License Manager software. A dongle is no longer required.

You get a temporary license for each seat you have purchased by email. This license is valid for 30 days (minus the days you worked with Allplan using a trial license - **Trial license for temporary use** installation option).

To use the program for an unlimited period, please do the following:

- Install the Allplan seat using the appropriate **temporary license** you received by email. This license includes the module configuration you purchased.

- Request a **registered license** for each seat. You can do this by email (you can open NemSLock License Manager even if Allplan does not start any more or if it only starts as a viewer). Registration is automatic and thus possible at any time.

- Within a few minutes you will receive an email from Nemetschek, which provides information on the registration process and usually includes the registered license file. Install this license file on the appropriate Allplan seat.

Please note:

- Changes to the computer system and hardware can affect licenses.

- If you change up to two components of your computer, you can request a registered license again and install it. This updates the registration and adds the new components to the license.

- Before you change more than three components of your computer or switch to a different operating system, you need to create a hardware change file and send it to Nemetschek (refer to the chapter "Relocating license to a new compute" in the online help). Afterwards, you request a new registered license.

Detailed information is provided in the NemSLock License Manager online help.

You can find answers to FAQs concerning NemSLock License Manager on the Internet: Open connect.allplan.com/faq and look for NemSLock.

Generating a registration request and requesting a license

To request a registered license for a Nemetschek seat, you need to provide Nemetschek with information on your office and computer. A wizard assists you in the process of generating a registration request. Send this request by email to Nemetschek. You will receive your registered license file within a few minutes.

To request a license registered for your computer

1. On the Windows taskbar, click **Start** - **(All) Programs** - **Nemetschek** - **Nemetschek SoftLock 2006** - **License Manager**.

2. Select the seat you want to register so that it is highlighted in blue.

   Note: You can only register seats you have purchased. If you can only see seats with numbers between 91 and 99 (= trial licenses for temporary use), you need to install the **temporary license** first (see Installing a temporary license).
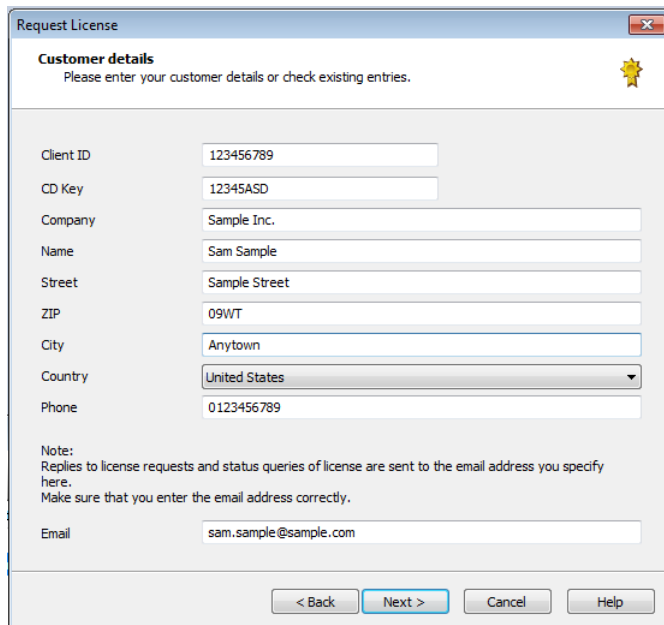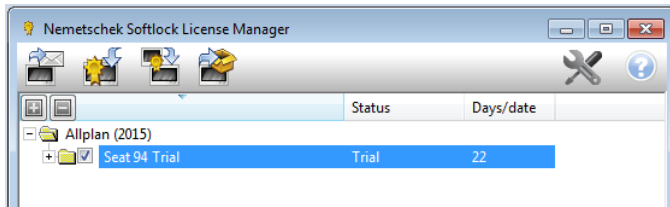

3. Click **License request**.

   The **Request License** wizard starts. The **Welcome to the license request wizard** dialog box provides information on the steps that follow.

4. Click **Next >**.

   The **Customer details** dialog box opens.

   Note: Administrator privileges are required for editing the **Client ID** and **CD Key**. If you do not have administrator privileges, the **Client ID** and **CD Key** boxes are locked and you can see the **Change Client ID and CD**
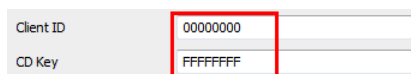
Key button in the dialog box.
Click the **Change Client ID and CD Key** button and confirm the **message** by clicking **Yes**.

5   Enter the license codes and the required data:

- If 00000000 (eight digits) is displayed for the **Client ID** and FFFFFFFF (eight uppercase characters) for the **CD Key**, you selected the **Trial license for temporary use** option when you installed the Nemetschek program.
  In this case, you need to install the appropriate **temporary license** for your seat before you generate the registration request (see Installing a temporary license).

Client ID	00000000	
CD Key	FFFFFFFF	

Tip: You can also find the license codes in the **temporary license file** (`*_psd.nslock`). You can open the license file in an editor and scroll down to the end of the file. Then you can copy the license codes displayed after **CUSTOMER** and **CDKEY** to the Clipboard and paste them into the appropriate boxes.

- If the **Client ID** and **CD Key** do not match the numbers of your delivery note or email (e.g. typing errors, uppercase/lowercase characters), enter the Client ID and CD Key manually.

- You need to fill out all the fields.
  Make sure that you enter your email address correctly as registered licenses and replies to status queries of license are sent to the address you specify here.

Note: Check the entries for **Client ID** (customer number) and **CD Key** and compare them with the numbers on the delivery note you received from Nemetschek. The **CD Key** usually consists of the numbers 0 to 9 and the letters A to F (uppercase).
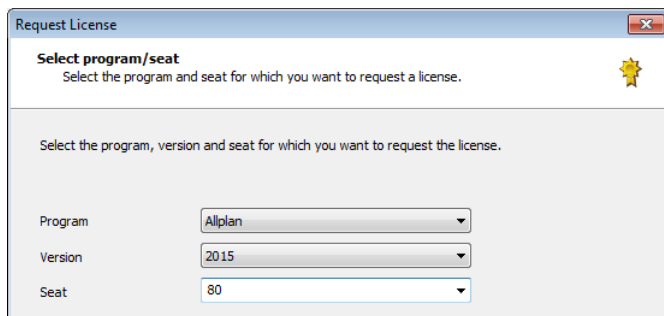
6   Click **Next >**.

Note: If the **Client ID** is invalid (when you are using a **trial license**, for example), you cannot confirm the dialog box by clicking **OK** and the program displays an appropriate message. For the latest information, follow the link to Nemetschek's website.
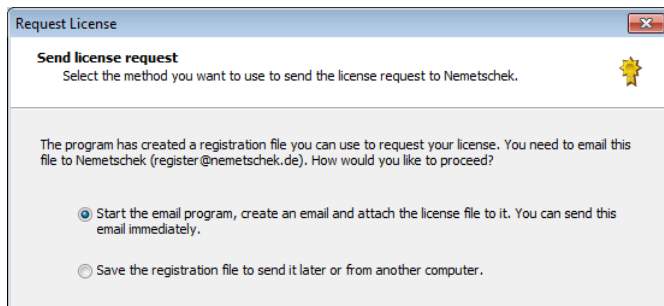You can find information on the 'Invalid Client ID' message in the help for NemSLock License Manager.
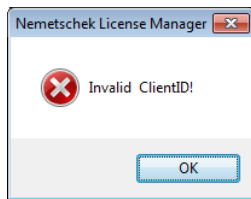
7   Select the **Program**, **Version** and **Seat** and click **Next >**.

8   Specify how to send the registration file and click **Next >**.

- **Start the email program ...**
  The program creates and saves the `register.txt` file. After this, the standard email program installed on your computer opens. The registration file is automatically attached to the email and register@nemetschek.de is entered in the address field.

- **Save the registration file ...**
  The `register.txt` file is created and saved. **Windows Explorer** starts and the folder with the registration file opens. You can use all the options provided in **Windows Explorer**: for example, you can attach the file to an email, copy it to a computer with Internet connection and so on.

In addition, you can see an overview of the data in the registration file.
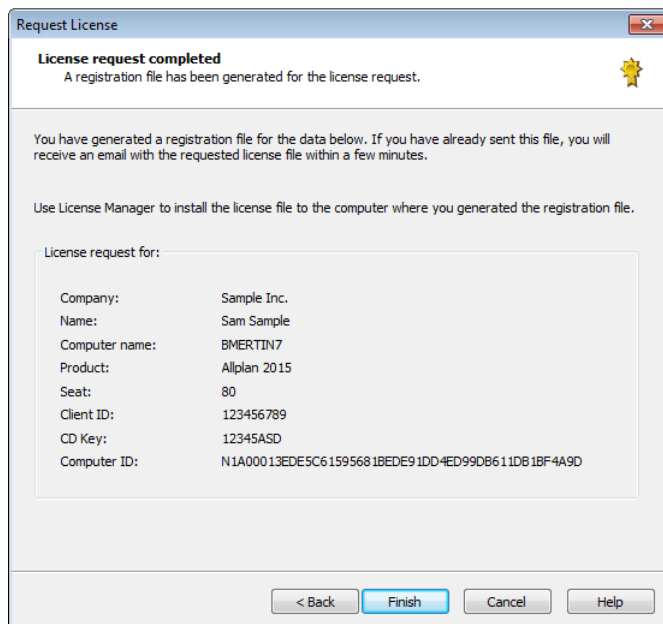
9   Click **Finish**.

10 Click [X] **Close** to exit **NemSLock Server**.

Within a few minutes you will receive an email from Nemetschek, which provides information on the registration process and usually includes the registered license file.

Now you can [icon] **Install** the license file.

Note: The registered license file is generated by an automated system. Consequently, nobody will read any additional comments in incoming emails. If you have any questions or need more information, please contact Nemetschek directly.

Installing the temporary license

You have received a **temporary license** for the seat(s) in your office by email along with the program. If you haven't, please contact Logistik-Center@nemetschek.de by email.

To install the temporary license

➲ **NemSLock License Manager** is not running.

1 Copy the appropriate license to any folder on the computer you want to register.

2 Open the folder and double-click the **temporary license file**: `customer#_s#_psd.nslock` (s# = seat number).

3 Click **OK**.

   This installs the **temporary license**. Now you can generate a registration request and request the registered license.

Installing the registered license

The email with the registered license includes instructions on how to install the registered license file.